

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



June 30, 2005

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

***Re: Submission of Consumer Complaint Logs
CG Docket 03-123***

Dear Ms. Dortch:

The California Public Utilities Commission here submits consumer complaint logs pertaining to telecommunications relay service (TRS) for the 12-month period ending May 31, 2005. The CPUC itself has received no complaints alleging a violation of the federal TRS mandatory minimum standards. We are forwarding, however, consumer complaint logs from the three TRS providers in California: MCI, Nordia, and Sprint. In addition, we are forwarding complaint logs compiled by the CPUC's Deaf and Disabled Telecommunications Program (DDTP).¹ The DDTP is a frequent point of contact for California consumers who use TRS.

We are submitting this letter and the consumer complaint logs in electronic format only. If you need any further information, or if you need the hard copies of or diskettes containing the complaint logs, please contact me at 415.703.1319.

To ensure that all of the logs can be filed electronically, we will re-send this letter with each of several groups of documents.

Thank you for your assistance in our making this filing.

Sincerely,

/s/ HELEN M. MICKIEWICZ

¹ The DDTP complaint logs were compiled by the California Communications Access Foundation (CCAF), the vendor which administers the TRS contracts for the CPUC.

Helen M. Mickiewicz
Senior Staff Counsel

HHM:pds